

## Information on waste disposal for exhibitors



The basic principle applies that the polluter pays.

Thus every exhibitor is responsible for his own waste and its disposal. No refuse may be stored in the corridors of the halls.

The polluter must remove all the waste immediately.

The exhibitor may commission the service partner of Koelncongress GmbH with this task.

The waste disposal for the HeatTreatmentCongress for construction/dismantling and during the event must be ordered via the **Koelncongress GmbH ordering portal**.

Your order will be forwarded directly to the service partners of Koelncongress GmbH.

Niederberger Köln GmbH & Co. KG

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You will find the "Waste disposal" service in the ordering portal in the menu on the left-hand side, under the category "Stand services". At the beginning, please select the appropriate disposal and complete the details of the responsible contact person. You may also give a time when you can discuss details of your order with Niederberger on the site.

In the ordering portal you have the opportunity to order different sizes of containers, bins and refuse sacks for the construction/dismantling periods and/or throughout the duration of the event. Please state how long each required container is to be provided. Please enter below the relevant number of containers that you require for each material (paper, wood, glass or similar).

Special disposal is also possible. Niederberger is happy to contact you for advice if required. The disposal of materials used for constructing the stand, decoration elements or similar also requires prior agreement with Niederberger, and will be charged separately.

You must undertake to only fill the containers ordered with the materials stated, and only up to the relevant container volume or weight.

If a container is filled incorrectly, Niederberger is entitled to refuse to accept these materials or to return them to the ordering company, to place them in interim storage and/or to take them to a different disposal site than the one planned, and to pass on the additional costs to you.

Emptying your waste during the event is done only in waste sacks that have been ordered in advance, using the ordering portal. Waste disposal using sacks that you have brought yourself is not permitted.

Daily stand cleaning can also be ordered via the order portal. You will find this service on the left side of the menu under the category "Stand services".

The ordered waste sacks must be accessible to the cleaning team at the time of cleaning.

Disposal of the filled containers is performed after a phone call during the stand construction/dismantling period between 9.00 a.m. and 7.00 p.m., and from 7.30 p.m. during the event itself. In special cases this can also be arranged after a phone call. The final disposal transport will take place on the last day of the construction or dismantling period, at 9 p.m. in both cases.

Please ensure that no waste remains in the hall. This will be estimated by the cubic meter and charged as additional costs (for providing containers, including loading) to the polluter for each m<sup>3</sup> container, after photographic documentation.

The exhibitor is always the recipient of the waste disposal services. He receives a copy of the order from the person undersigned. Niederberger Köln GmbH & Co. KG will charge the exhibitor for the services agreed. In the event of complaints concerning the cleaning service, please inform Niederberger Köln GmbH & Co. KG immediately. Complaints that arrive too late may not be able to be considered.